Chicago Industrial Pump Co.

Application Guarantee Policy

The request for trial pumps or application guaranteed pumps is addressed as follows:

For standard sump and filter press applications, where all pertinent information is known by Chicago Industrial Pump Co. (CIPC), and the application is approved by CIPC management, a sixty (60) day, money back guarantee will be extended.

The information required would be all data as outlined in the "PITBULL Order/Quotation Form" as well as any additional information deemed necessary by CIPC. CIPC reserves the right to visit the jobsite to review the application parameters or trouble shoot the pump and its systems to validate the application guarantee. This visit would occur after the pump is received by the customer and is running in the outlined parameters.

Payment for the pump order must be made Net 30 Days after shipment to put the application guarantee into effect. Failure to do so will void the guarantee.

If the customer is operating the pump correctly, all the above conditions have been met, and CIPC is unable to run the pump as offered in our proposal by the end of the sixty (60) day period which will begin on the day the pump is started in the proposed application, a full refund of our invoice amount will be made.